



Isca Academy
Earl Richards Road South
Exeter
EX2 6AP

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Groupcall Xpressions App

View your child's information on your mobile phone! Isca Academy parents can access an app to ensure communication between the school and yourselves is easier and more effective. **Groupcall Xpressions** is a service created by the award-winning school communication company Groupcall Limited.

The app is completely free of charge to you and can be installed on your mobile phone or tablet. It currently supports both Apple iOS and Android devices (with Windows mobile to follow) and you'll be able to see information for your children.

If you have children in different schools and those schools also use **Groupcall Xpressions**, you will be able to view information on multiple children within the same app.



It is really quick to get started

1. **Please ensure we have your correct mobile number and email address** on our school database as without this the App will be unable to allow you access as it uses this data to authenticate you. Also ensure that you keep the Academy informed of any future changes to these details to maintain access to the service. Forms are available from the school reception to check and update your details or simply email them to the school. You'll need to make sure you keep these details up to date in future to maintain access to the service.
If you already receive texts and emails via the Groupcall Messenger service from school then your details are held correctly.
2. **Download the Groupcall Xpressions App** from the appropriate store depending on your device.
3. **Open the App and Register** - Ensure your mobile phone is switched on even if you are using the App on a tablet as it is used during the registration process to send a verification code for security purposes.
4. **Enter your email address and click Next**
5. **Enter your Mobile No and click Next** When you have entered details correctly you

6. Press Login

7. Set Password It is recommended that you create a password for your account at this stage.

8. Start using the App

You can go to <http://parents.grouppcall.com/> for more information about all the features available through the app and any help you may need when using it.

Once installed and set up you will be able to see some or all of the following information depending on the school's system:

- Free messages sent by the school delivered directly to the app – emails, texts and notifications or reminders of meetings or appointments as well as information relating to your child being kept behind for a detention.
- It is also free for you to send a message to school – for example, respond to a notification about your child's absence to let us know they are ill.

Future Upgrades

Once we have set up the basic system we will also be able to use the App for the following features:

- Attendance records and absences
- Marks and grades
- Achievement records
- Behaviour events
- Timetable
- School calendar

Please let us know if you have any questions.

We are pleased with the way this system works to improve our communications with parents and help to keep you informed about your child's education.

It should also be a cost-saving system for both the school and parents, making it easier for you to respond to messages from us and also help to retrieve school communications rather than trawling through your email and text messages.

Please send any feedback or questions to Susy Dunne, PR and Marketing Coordinator by email at sdunne@iscaexeter.co.uk

With best wishes

Susy Dunne
PR and Marketing Coordinator
Isca Academy